

EMERGENCY SERVICES

FOR EMERGENCY, CALL 911

RCMP (Non-Emergency) ★
780-942-3600 Complaints 24/7
780-942-3607 Detachment

Victim Services ★
780-942-3704

ADULT MENTAL HEALTH

**Canadian Mental Health Association
Suicide/Distress Line**
780-482-HELP (4357) 24/7

**Alberta Health Services
Mental Health Help Line**
1-877-303-2642 24/7

**Rural Distress Line
Crisis Support Centre Edmonton**
1-800-232-7288 24/7

Alberta Mental Health Services
Fort Saskatchewan 780-342-2388
Morinville 780-424-2424 24/7
St. Albert 780-342-1410

Suicide Crisis Hotline
988 24/7

Talk Suicide
1-833-456-4566 Text 45645

Counselling Alberta
1-833-827-4230
www.counsellingalberta.com

Rapid Access Counselling
1-877-244-2360
www.racalberta.ca
www.communityconnectyycc.ca

Canadian Mental Health Association
780-414-6300

**Sherwood Park - Strathcona County
Primary Care Network (PCN)**
780-410-8000
www.sherwoodparkpcn.com

Fort Saskatchewan FCSS
Counselling Services
780-992-6267 or 1-866-992-6267

ADDICTIONS

Addiction and Mental Health Access
780-424-2424 24/7

AHS Addictions Counselling
780-427-2736

Al-Anon Information Services
1-888-4AL-ANON (1-888-425-2666)

Support Groups:
Addiction Help Line
1-866-332-2322 24/7

Alcoholics Anonymous ★
780-424-5900

Narcotics Anonymous
1-855-421-4429

Gamblers Anonymous
780-463-0892

ABUSE/FAMILY VIOLENCE

Family Violence Crisis Line
780-310-1818 24/7

Jessica Martel Memorial Foundation
Outreach Worker
587-879-6125 (Call or text) 24/7
www.jessicamartelmemoiralfoundation.com

Jessie's House Crisis Line/Shelter
1-866-939-2850 24/7

A Safe Place Women's Shelter
780-464-7233 24/7
1-877-252-7233
www.asafeplace.ca

Child Abuse Hotline
1-800-387-5437 24/7

Bullying Helpline
1-888-456-2323 24/7

Kids Help Phone
1-800-668-6868 or text 686868 24/7



Elder / Senior Abuse Helpline
780-454-8888 24/7

**Families First Society - Family
Violence Prevention Program**
780-998-5595 Ext 222

SAFFRON Sexual Assault Centre
780-444-0900

Sexual Assault Centre of Edmonton
780-423-4102
www.sace.ca

Stop Abuse in Families (Saif)
780-460-2195
https://www.saifsociety.ca

**Alberta Council of Women's
Shelters (ACWS)**
780-456-7000

**Protection for Persons in Care
Reporting Line**
1-888-357-9339

Victim Services ★
780-942-3704

CHILDREN AND YOUTH

Child Protective Emergencies
1-800-387-5437 24/7

Child Abuse Hotline
1-800-387-5437 24/7

Kids Help Phone 24/7
1-800-668-6868 or text 686868

Bullying Helpline
1-888-456-2323

Children's Mental Health Crisis Line
Monday-Friday: 8:00am-10:45pm
Weekends and Statutory Holidays:
10:00am-10:45pm
780-427-4491

**Alberta Health Services
Child and Adolescent Intake**
Monday-Friday 8:15am-4:30pm
780-342-2701 Northgate Clinic

SENIORS

Elder / Senior Abuse Helpline
780-454-8888 24/7
**AHS Community Care Services
Referrals to Home Care**
780-496-1300 24/7

**Protection for Persons in Care
Reporting Line**
1-888-357-9339

Seniors Advisory Council
825-540-5853

Diamond Spring Lodge/Golden Villa
780-942-4553 ★

Homeland Housing
780-939-5116

Alberta Aids to Daily Living
780-427-0731

Alberta Seniors Benefits
780-644-9992

Residential Access Modification
780-427-5760

CPP, OAS, GIS Allowance
1-800-277-9914

Office of the Public Guardian
780-427-0017

Office of the Public Trustee
780-427-2744

Elder Advocates of Alberta
780-438-8314

FINANCIAL SUPPORTS

**Alberta Income Support
Emergency Help (Basic Needs)**
1-866-644-5135 24/7

Alberta Supports Contact Centre:
Financial, Child Care, Disability,
Seniors, Emergency, and Health
Supports; Employment and Training
780-644-9992 or 1-877-644-9992

**Assured Income for the
Severely Handicapped (AISH)**
780-939-1239

Credit Counselling Society
1-888-527-8999
Volunteer Income Tax Program ★
780-942-4101

Money Mentors
1-888-294-0076

Salvation Army
403-410-1115

**Revenue Canada:
Individual Tax Inquiries**
1-800-959-8281

GST Inquiries
1-800-959-8281

NEW CANADIANS

**Edmonton Immigration Service
Association (EISA)**
780-474-8445

**Employment, Immigration and
Industry**
780-392-2935

Human Rights Commission
780-427-7661

Rapid Access Counselling
1-877-244-2360

Health Link
811 24/7

HOSPITAL/MEDICAL

Redwater Health Centre ★
780-942-3932

Redwater Public Health Clinic ★
780-942-6615

**Sherwood Park - Strathcona County
Primary Care Network (PCN)**
780-410-8000
www.sherwoodparkpcn.com

HOUSING

**Alberta Supports
Affordable Housing**
780-422-0122 Ext 2

Civida Housing/Rent Assistance
780-420-6161
www.civida.ca

**Emergency Shelters (Edmonton):
Women's Emergency
Accommodation Center** 24/7
780-423-5302

**WIN House
(Women's Shelter - Fleeing
Violence)** 24/7
780-479-0058

Hope Mission
780-422-2018

**Youth Empowerment and Support
Services (YESS)**
780-468-7070

★ Denotes services in Redwater



NOTICE OF DISCLAIMER:

We assume no responsibility to any person or persons for the information contained in this publication, nor shall we be held liable for any damage caused to any person, whether negligently or otherwise. If the reader intends to rely on any information contained herein, he or she should verify the accuracy of the information independently. This resource is to be used as a guide only, and should not be a fully authoritative nor exhaustive list of services available in the community, nor of those actually provided by the agencies listed herein, nor of their qualifications to provide such services.

FOOD

**Redwater Fellowship of Churches
Food Bank** ★
780-942-2061

Heart to Home Meals
780-666-2336

Meals on Wheels
780-923-2374

WECAN Food Baskets
780-998-5595 Fort Saskatchewan
780-923-2374 Gibbons

CLOTHING AND FURNITURE

Sue's Teas & Treasures ★
780-942-2877

Noreen & Friend's Attic ★
780-580-2499

Twice But Nice
780-992-0072 Fort Saskatchewan

Salvation Army Thrift Store
780-416-1303 Sherwood Park

Goodwill Industries
780-464-3854 Sherwood Park
780-944-1041 Edmonton

TRANSPORTATION

Drive Happiness
780-424-5438

**The Little Things
Seniors Transport**
780-796-2140

Taxi Services:
Apple Taxi, Fort Saskatchewan
780-803-3389

Flat Rate Taxi, Morinville
587-879-2104

Gibbons Taxi
780-964-0001

Taxi on Time, Fort Saskatchewan
780-919-2475

OTHER

Caregivers Alberta
1-877-453-5088
www.caregiversalberta.ca

Legal Aid Alberta
1-866-845-3425

**Redwater FCSS (Family &
Community Support Services)** ★
780-942-4101

Sturgeon Community Outreach
780-939-8331



★ Denotes services in Redwater

Visit the Town of Redwater website at www.redwater.ca

Alberta SUPPORTS
click.call.come in.

Click the myAlbertaSupports.ca online tool
Call 1-877-644-9992 or 780-644-9992 in Edmonton
Come in to an Alberta Supports Centre

Find and apply for benefits and services for:

- Children and Youth
- Seniors
- Income Support
- Work or Training
- Disabilities
- Abuse and Bullying
- Family Violence
- Homelessness
- Making Life Decisions
- And more...

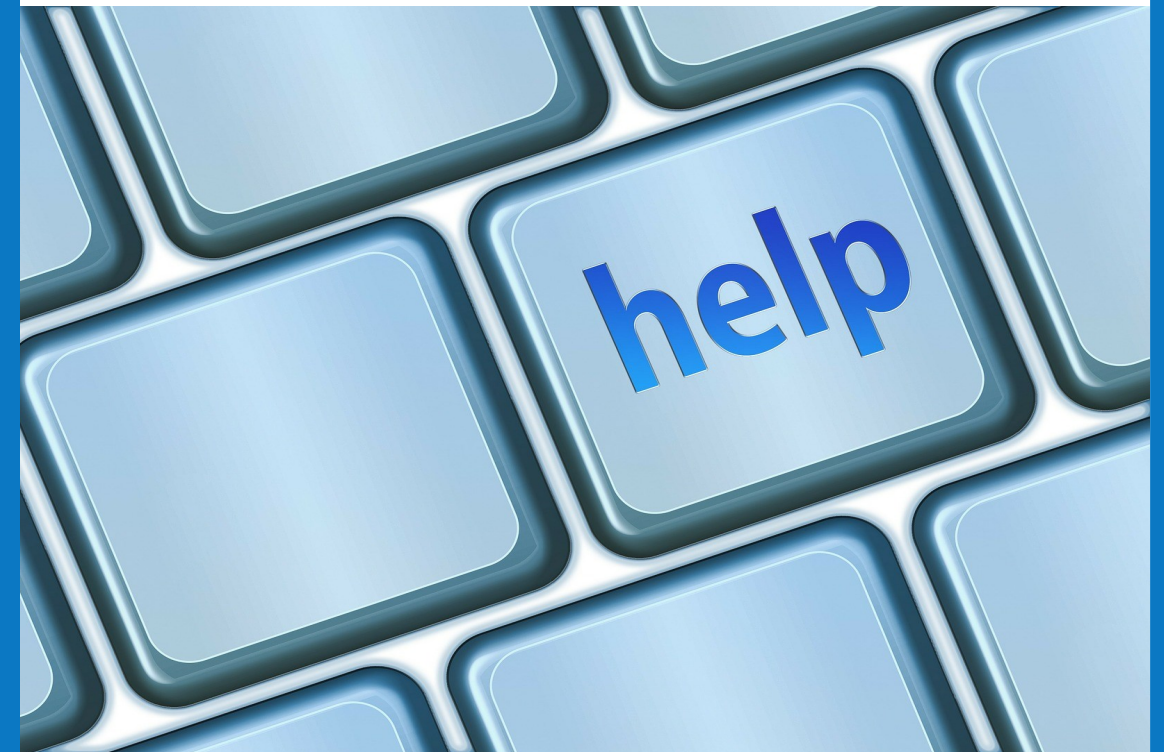
Information and supports for social-based services offered by the Government of Alberta

Alberta Government

February 2024



Crisis & Information Contact Guide



Town of Redwater Community Services Office
Pembina Place, Second Floor
4944 - 53 Street
780-942-4101
www.redwater.ca