

## 2020 TAX NOTICE

The 2020 Combined Assessment and Tax Notices were mailed on May 22, 2020.

Due to COVID-19, taxes are due August 31, 2020. A 5% penalty for late payment will be applied on September 1 and November 1, 2020 on current taxes.

If you intend to file an assessment complaint, the deadline for filing is July 31, 2020; however, your taxes are still due and must be paid by August 31, 2020 to avoid a penalty.

## MUNICIPAL PROPERTY TAX REBATE

Are you eligible for the Municipal Property Tax Rebate Program?

If you are the legal landowner of property with new, permanent residential construction in Redwater, you may qualify for a Municipal Property Tax Rebate.

The rebate, which is based on the Municipal Property Tax for the residence only (not the land), applies to the one year term, beginning January 1, following the construction start date.

Property taxes must first be paid in full by the due date indicated on the tax notice and then the application must be received by December 1 of the qualifying year.

To find out more about eligibility requirements for the Municipal Property Tax Rebate Program or to obtain an application form, please contact the Town Office or visit our website.

## PAYMENT OPTIONS TAXES & UTILITIES

Introducing a new option to pay your Town utilities and taxes through PaySimply.

The simpler way to pay property taxes



### Now Available!

Pay property taxes and utility bills online with any of these convenient payment options.



A convenience fee applies to cover payment handling and processing charges. Please allow 3 business days for processing.

Visit PaySimply and pay your property taxes and utility bills your way

### Just follow these simple steps:

1. For property tax payments visit [paysrc.ca/redwatertaxes](http://paysrc.ca/redwatertaxes)  
For utility payments visit [paysrc.ca/redwaterutilities](http://paysrc.ca/redwaterutilities)
2. Enter your information in the Account Details page.
3. Select your payment method and enter your payment information.
4. Once payment has been successfully processed, you will receive a receipt via email.

PaySimply is a service provided by Payment Source.

In partnership with

## 2020 RESIDENT SATISFACTION SURVEY

Redwater is conducting a resident satisfaction survey and we want your feedback.

### Why conduct a community survey?

Municipal satisfaction surveys enable residents and business owners to share their perception and suggestions about municipal government, specific public issues, and the various services provided to them by the Mayor, Council and the Town Manager. The results of the municipal satisfaction survey will be shared with the community.

Town Council members often make important decisions with limited input from residents and businesses. Conducting a satisfaction survey provides Council with some insight into the opinions of residents and businesses alike. Administration and Council can use this information in the upcoming budget process to address service levels and specific items identified by the public.

The survey link will be posted on our website [www.redwater.ca](http://www.redwater.ca) and on our Facebook page <https://www.facebook.com/TownofRedwater/?ref=bookmarks> and will be open until **Thursday, June 25 at 4:00 pm.**

## SENIORS' WEEK JUNE 1-7, 2020

We recognize with gratitude the past and present contributions made by the senior citizens of Redwater. We would not be who we are as a town without you!



# Thank You!

A great big thank you to volunteers who helped tidy up Redwater during our **Town Wide Clean-Up** from May 6-13 and who planted flowers through our **Planting Bee** on May 28. Your contributions to beautify our town is greatly appreciated and widely noticed!

If you would like to volunteer for our annual **We've Noticed** campaign in July to help recognize tidy, well-groomed yards that make Redwater a more beautiful place to live, call the Community Services Office at 780-942-4101.

# COVID-19 Update

The Province announced implementation of the relaunch strategy with stage 1 implementation effective May 14. We will continue to see businesses start to adjust to meet the COVID-19 restrictions and open their doors to the public. For example, clothing, furniture, bookstores, farmer's markets, hair salons and barber shops may now open. As well restaurants, pubs and bars can open for table service at 50% capacity. Outdoor gatherings have been increased to 50 people – maintaining physical distancing and 15 people for indoor gatherings. People should not share food or drink.

Within the Town of Redwater, we have also taken steps to reopen some services, while others will remain closed. Our sani-dump is now open to the public. Please ensure you follow the proper hand sanitation processes defined at the site. Our staff will be sanitizing the facility several times per day; however, it is up to the user of the facility to maintain proper hygiene practices. Unfortunately, our pool will remain closed for the 2020 season, like that of Edmonton and Thorhild. Under the relaunch plan, pools could not open until stage 3. In consultation with Alberta Emergency Management (AEMA), it was determined that even if we could open, physical distancing, as well as protective measures within the change room and shower areas would be difficult to manage. Staffing was also a consideration. While we had been actively recruiting staff for the pool operation, we could not provide a specific date of hire, which made recruitment difficult.

The golf course is now open and operating within the current restrictions. The Town sought approval from AEMA on whether the clubhouse could be used, as it is part of Pembina Place, which is required to be closed until stage 3. As the clubhouse is segregated from the rest of the facility, we were given permission. Our playgrounds, while never been officially closed, will continue to be discouraged from use as it is impossible to ensure proper sanitization of the structures. Should individuals wish to use the playgrounds, they do so at their own risk, and are encouraged to wash/sanitize hands before and after use as well as maintaining physical distancing. Summer programming has also been cancelled. We are also currently investigating a date and the requirements for reopening the Town Office. A plexi-glass barrier has been installed to protect staff and the public.

Thank you for your patience during these difficult times.

Larry Davidson  
Town Manager



## During COVID-19

### We're In This Together

Although we are in a time when our social connections are limited, we are not alone! It is important to stay connected with others by phone or online. During an extended time of isolation and crisis, we may find ourselves needing some extra help. Reach out to the Town of Redwater Community Services Office at 780-942-4101 or [cscoordinator@redwater.ca](mailto:cscoordinator@redwater.ca), or to Redwater HYPE (Helping Young People Excel) at 780-292-1205 to talk to someone and receive help to navigate through various supports and resources available to you.

