

**REDWATER OUTDOOR SWIMMING POOL  
OPERATIONAL POLICY #600 R004**

**“SCHEDULE B”**

**REDWATER POOL REGULATIONS AND  
PUBLIC HEALTH PROTOCOLS**

## **REDWATER POOL REGULATIONS AND PUBLIC HEALTH PROTOCOLS**

### **1. PATRON CODE OF CONDUCT:**

- i. No person who appears to be under the influence of alcohol or other drugs will be admitted to the Redwater Pool.
- ii. Wilful damage of public property, abusive, dangerous, or criminal behavior will not be tolerated. Any Patron demonstrating this behavior will be asked to leave Redwater Pool, the incident will be reported to the RCMP and privileges terminated for the remainder of the season at the discretion of the Pool Manager and confirmed by the Community Services Manager.
- iii. Anyone not following Redwater Pool Regulations, Public Health Protocols or the direction/instruction of Pool Staff will be asked to leave. After each incident, Pool Staff will contact the parent or guardian of any child or youth who fails to follow any Pool Regulations, Public Health Protocols, or the direction/instruction of Pool Staff.
- iv. Any Patron ejected from the Redwater Pool more than 3 times during the current pool season will be suspended from Redwater Pool for the remainder of the current pool season.
- v. Any patron who refuses to leave the facility when asked to do so, will result in the loss of privileges for the remainder of the season. Refunds will not be issued to any Patron that has been asked to leave Redwater Pool for any of the above infractions.

### **2. GENERAL FACILITY REGULATIONS:**

- i. The Town shall not be responsible for lost, broken or stolen property.
- ii. Lockers provided in the changerooms are for day-use only. Any items left at the Redwater Pool will be placed in the lost and found box or discarded.
- iii. Patrons must wear proper swimwear and have bare feet or clean indoor shoes while on the Pool Deck or in the changerooms.
- iv. No running, rough play, or foul language is permitted.
- v. Taking photos in changerooms and washrooms is strictly prohibited as per provincial legislation.
- vi. Consumption of alcohol and/or drugs on the premises is not permitted.



- vii. As per the Community Standards Bylaw smoking is not permitted within 10 meters of any area of Redwater Pool.

### **3. SWIMMING POOL AND WADING POOL ADMISSION REGULATIONS:**

- i. Children under the age of 7 must be accompanied in the Swimming Pool or Wading Pool and within-arms-reach at all times by a Responsible Person.
- ii. Children under the age of 7 must wear the wrist band provided by Pool Staff to easily identify those children that must be accompanied by a Responsible Person while in the pool.
- iii. A maximum of 4 children under the age of 7 years of age are permitted in the Swimming Pool or Wading Pool for each Responsible Person (4:1)
- iv. Unless a Responsible Person is supervising a child under 7, children aged 7 years of age and older are not permitted in the Wading Pool.
- v. Children between the ages of 7 and 13 or those requiring additional assistance who are unable to pass a Swim Test must be within arms-reach at all times of a Responsible Person or Aide. A maximum of 4 children or individuals requiring assistance per Responsible Person or Aide is permitted. Exceptions include wearing a Personal Floatation Device or remain in water no deeper than armpits.
- vi. Patrons must report serious medical conditions to Pool Staff.

### **4. PUBLIC HEALTH POOL PROTOCOLS:**

- i. All Swimmers are required to take a full body shower prior to entry into the Swimming or Wading Pool.
- ii. No person with a skin disease, open sores, inflamed eye, cold, nasal or ear discharges, nausea or vomiting and/or other communicable disease will be admitted to Redwater Pool.
- iii. No person shall urinate or defecate in or otherwise pollute the water of the Swimming Pool or Wading Pool.
- iv. Spitting, spouting of water and blowing the nose in the Swimming Pool, Wading Pool or on the Pool Deck is prohibited.



- v. To minimize Swimming Pool contamination, young children, 35 months and younger, or anyone who is incontinent must wear approved water-resistant swimwear.
- vi. No person with diarrhea or a history of diarrhea within the previous 2 weeks may use Redwater Pool.
- vii. No person shall bring an animal into the premises of Redwater Pool, except for guide dogs or dogs used to assist persons with disabilities.
- viii. Food, gum, glass containers, aluminum cans or beverages are not permitted in Redwater Pool.

**5. SWIMMING POOL SAFETY REGULATIONS:**

- i. A Lifeguard must be on duty on the Pool Deck before Patrons will be allowed access to the Swimming Pool, Wading Pool, Pool Deck, or General Area.
- ii. Swimmers must evacuate the Swimming Pool and Wading Pool when the alarm/whistle is sounded.
- iii. Swimmers and Patrons must follow the directions of Pool staff at all times.
- iv. Swimmers under 7 years of age must be within arms-reach in the Swimming Pool of a Responsible Person or Aide at all times.
- v. A maximum of 4 children under the age of 7 permitted in the Swimming Pool for each Responsible Person or Aide.
- vi. Children between the ages of 7 and 13 or those requiring assistance, who are unable to pass a Swim Test must be within arms-reach at all times by a Responsible Person or Aide. A maximum of 4 children or individuals requiring assistance per Responsible Person or Aide is permitted. Exceptions include wearing a Personal Floatation Device or remain in water no deeper than armpits.
- vii. Swimmers 13 years of age or older may be asked to demonstrate the ability to pass a Swim Test unaided before entering the deep end, using the diving board or slide at the discretion of the Lifeguard. If unable to pass a Swim Test, a Personal Floatation Device must be worn, or the Swimmer must remain in water no deeper than their arm pits.
- viii. No running, rough play, or foul language permitted.
- ix. No diving in the shallow end.
- x. No prolonged breath holding or breath holding games unless under the supervision of an Instructor.



## **6. WADING POOL SAFETY REGULATIONS:**

- i. Swimmers under 7 years of age must be within arms-reach in the Wading Pool of a Responsible Person 14 years or older at all times.
- ii. A maximum of **4** children under the age of **7** years of age are permitted in Redwater Pool for each Responsible Person.
- iii. Unless a Responsible Person is supervising a child under 7, children between 8 and 13 years of age and older are not permitted in the Wading Pool.
- iv. Entry into the wading pool shall be feet first.
- v. All other Redwater Pool regulations and public health protocols shall apply.

## **7. DIVIDING BOARD/SLIDE REGULATIONS:**

- i. Children between the ages of 7 and 13 or those requiring assistance, who are unable to pass a Swim Test must be within arms-reach of a Responsible Person or Aide at all times. A maximum of **4** children or individuals requiring assistance per Responsible Person or Aide is permitted.
- ii. Swimmers 13 years of age or older may be asked to demonstrate the ability to pass a Swim Test unaided before entering the deep end or use the diving board or slide at the discretion of the Lifeguard. If unable to pass a Swim Test, a Personal Floatation Device must be worn at all times.
- iii. The deep end shall be closed to swimmers for 15-minute intervals while the diving board and/or slide is open.
- iv. There shall be only one Swimmer on the slide and/or diving board at a time.
- v. Swimmers must wait for the previous diver/slider to reach the Swimming Pool's edge before taking their turn.
- vi. Swimmers must swim directly to the closest edge after entering the water.
- vii. No double bouncing on the diving board.
- viii. Swimmers must jump straight off the end of the diving board.
- ix. Swimmers are only permitted to slide seated, feet first.



- x. Back flips are not permitted.
- xi. Front flips will only be permitted at the discretion of the supervising Lifeguard.
- xii. Swimmers must adhere to any other rules or requests from the supervising Lifeguard.

## **8. SWIMMING LESSON REGISTRATION AND REFUND REGULATIONS:**

- i. Swimming lesson registrations are not confirmed until payment has been made in full.
- ii. Minimum registration requirements will be set by the Pool Manager and where possible levels may be combined at the discretion of the Pool Manager.
- iii. Patrons' requests for withdrawal from swimming lessons made after the Registration Deadline must be made in writing, as per "SCHEDULE E SWIMMING LESSON WITHDRAWAL/REFUND REQUEST FORM", to the Pool Manager.
- iv. Swimming lesson fees may be refunded in accordance with the following regulations:
  - a) A full refund may be issued on all withdrawal requests received before the Registration Deadline of a scheduled session, less a \$10 processing fee.
  - b) A full transfer of fees to another session falling within the current season, may be issued on all withdrawal requests received before the Registration Deadline of a scheduled session.
  - c) A pro-rated refund, reduced by the number of classes held and the \$10.00 processing fee, may be granted by the Pool Manager on all withdrawal requests received after the Registration Deadline and before the end of the session. Pro-rated refunds are to be granted only in the event of emergent circumstances (medical or family emergency) with proof of the extenuating circumstances provided. Refer to "SCHEDULE E SWIMMING LESSON WITHDRAWAL/REFUND REQUEST FORM".
  - d) The Community Services Manager shall have final authority in granting disputed refund requests.
  - e) Refunds will be issued (21) business days following approval of the request.

## **9. POOL RENTAL REGULATIONS**

- i. A Pool Rental Deposit of 50% of the total Pool Rental Fee must be paid and the Rental Agreement signed to confirm the Pool Rental Booking.
- ii. The Pool Rental Deposit will be subtracted from the Pool Rental Fee.
- iii. The remainder of the Pool Rental Fee will be due on the day of the rental prior to the start time of the Pool Rental Booking. Renters will not be granted access to Redwater Pool until all fees are paid in full.



- iv. In the event that the Town closes Redwater Pool on the day of the Pool Rental Booking, the Pool Rental Fee including the Pool Rental Deposit will be refunded.
- v. If the Renter cancels the Pool Rental Booking prior to the day of the Pool Rental Booking, the Pool Rental Deposit will not be refunded.
- vi. All Redwater Pool regulations and public health protocols shall apply to Pool Rental Bookings.
- vii. All Pool Rental Bookings will be scheduled during scheduled rental periods unless approved by the Pool Manager or designate.
- viii. The diving board and slide may be open for use during rental periods at no additional charge (included in the Pool Rental Fee). All Redwater Pool regulations for these amenities must be adhered to by all Patrons during the Pool Rental Booking.
- ix. Food or beverages are only permitted in the Picnic Area.
- x. The Renter may bring their own BBQ for use in the Picnic Area.
- xi. The Renter may set-up 15 minutes prior to their scheduled rental time.
- xii. The Renter must exit Redwater Pool by the scheduled end time of the rental.
- xiii. "SCHEDULE C POOL RENTAL AGREEMENT" will confirm the total number of Swimmers and Lifeguards required for the Pool Rental Booking as per the lifeguard/bather ratios identified in "SCHEDULE A OPERATONAL STANDARDS", (Section 4, g) Pool Safety and Supervision Standards, Lifeguard/Bather Ratios of the Redwater Outdoor Swimming Pool Policy.
- xiv. The number of Swimmers indicated on the Pool Rental Agreement must not be exceeded.

