

EMERGENCY SERVICES

FOR EMERGENCY, CALL 911

RCMP (Non-Emergency) ★
780-942-3600 Complaints 24/7
780-942-3607 Detachment
Victim Services ★
780-942-3704

ADULT MENTAL HEALTH

Canadian Mental Health Association
780-414-6300

**Canadian Mental Health Association
Suicide/Distress Line**
780-482-HELP (4357) 24/7

**Alberta Health Services
Mental Health Help Line**
1-877-303-2642 24/7

**Rural Distress Line
Crisis Support Centre Edmonton**
1-800-232-7288

Alberta Mental Health Services
Fort Saskatchewan 780-342-2388
Morinville 780-424-2424 24/7
St. Albert 780-342-1410

Talk Suicide
1-833-456-4566 Text 45645

Fort Saskatchewan FCSS
Counselling Services
780-992-6267 or 1-866-992-6267

**Sherwood Park - Strathcona County
Primary Care Network (PCN)**
780-410-8000
www.sherwoodparkpcn.com

ADDICTIONS

AHS Addictions Counselling
780-427-2736

Al-Anon Information Services
1-888-4AL-ANON (1-888-425-2666)

Addiction and Mental Health Access
780-424-2424 24/7

**Support Groups:
Addiction Help Line**
1-866-332-2322

Alcoholics Anonymous ★
780-424-5900

Narcotics Anonymous
1-855-421-4429

Gamblers Anonymous
780-463-0892

ABUSE/FAMILY VIOLENCE

Family Violence Crisis Line
780-310-1818 24/7

**Families First Society - Family
Violence Prevention Program**
780-998-5595 Ext 222

Jessica Martel Memorial Foundation
Outreach Worker
587-879-6125 (Call or text)
www.jessicamartelmemoialfoundation.com

Jessie's House Crisis Line/Shelter
1-866-939-2850

SAFFRON Sexual Assault Centre
780-444-0900

Sexual Assault Centre of Edmonton
780-423-4102
www.sace.ca

A Safe Place Women's Shelter
780-464-7233 24/7
1-877-252-7233
www.asafeplace.ca

Child Abuse Hotline
1-800-387-5437 24/7

Bullying Helpline
1-888-456-2323

Kids Help Phone
1-800-668-6868 or text 686868

Stop Abuse in Families (Saif)
780-460-2195
https://www.saifsociety.ca

**Alberta Council of Women's
Shelters (ACWS)**
780-456-7000

Elder / Senior Abuse Helpline
780-454-8888 24/7

**Protection for Persons in Care
Reporting Line**
1-888-357-9339

Victim Services
780-942-3704 ★

CHILDREN AND YOUTH

Kids Help Phone
1-800-668-6868 or text 686868

Bullying Helpline
1-888-456-2323

Child Abuse Hotline
1-800-387-5437 24/7

Children's Mental Health Crisis Line
Monday-Friday: 8:00am-10:45pm
Weekends and Statutory Holidays:
10:00am-10:45pm
780-427-4491

**Alberta Health Services
Child and Adolescent Intake**
Monday-Friday 8:15am-4:30pm
780-342-2701 Northgate Clinic

Child Protective Emergencies
1-800-387-5437 24/7

SENIORS

Elder / Senior Abuse Helpline
780-454-8888

**Protection for Persons in Care
Reporting Line**
1-888-357-9339

**AHS Community Care Services
Referrals to Home Care**
780-496-1300 24/7

Seniors Advisory Council
825-540-5853

Diamond Spring Lodge/Golden Villa
780-942-4553 ★

Homeland Housing
780-939-5116

Alberta Aids to Daily Living
780-427-0731

Alberta Seniors Benefits
780-644-9992
Residential Access Modification
780-427-5760

CPP, OAS, GIS Allowance
1-800-277-9914
Office of the Public Guardian
780-427-0017

Office of the Public Trustee
780-427-2744

Elder Advocates of Alberta
780-438-8314

FINANCIAL SUPPORTS

**Alberta Income Support
Emergency Help (Basic Needs)**
1-866-644-5135 24/7

Alberta Supports Contact Centre:
Financial, Child Care, Disability,
Seniors, Emergency, and Health
Supports; Employment and Training
780-644-9992 or 1-877-644-9992

**Assured Income for the
Severely Handicapped (AISH)**
780-939-1239

Credit Counselling Society
1-888-527-8999
Volunteer Income Tax Program ★
780-942-4101

Money Mentors
1-888-294-0076

Salvation Army
403-410-1115

**Revenue Canada:
Individual Tax Inquiries**
1-800-959-8281

GST Inquiries
1-800-959-8281

NEW CANADIANS

**Edmonton Immigration Service
Association (EISA)**
780-474-8445

**Employment, Immigration and
Industry**
780-392-2935

Human Rights Commission
780-427-7661

HOSPITAL/MEDICAL

Redwater Health Centre ★
780-942-3932

Redwater Public Health Clinic ★
780-942-6615

**Sherwood Park - Strathcona
County Primary Care Network
(PCN)** ★
780-410-8000
www.sherwoodparkpcn.com

Health Link
811 24/7

HOUSING

**Alberta Supports
Affordable Housing**
780-422-0122 Ext 2

Civida Housing/Rent Assistance
780-420-6161
www.civida.ca

**Emergency Shelters (Edmonton):
Women's Emergency
Accommodation Center**
780-423-5302

Hope Mission
780-422-2018

**Youth Empowerment and Support
Services (YESS)**
780-468-7070

**WIN House
(Women's Shelter - Fleeing
Violence)**
780-479-0058

★ Denotes services in Redwater



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FOOD

**Redwater Fellowship of Churches
Food Bank** ★
780-942-2061

Heart to Home Meals
780-666-2336

Meals on Wheels
780-923-2374

WECAN Food Baskets
780-998-5595 Fort Saskatchewan
780-923-2374 Gibbons

CLOTHING AND FURNITURE

Sue's Teas & Treasures ★
780-942-2877

Noreen & Friend's Attic ★
780-580-2499

Twice But Nice
780-992-0072 Fort Saskatchewan

Salvation Army Thrift Store
780-416-1303 Sherwood Park

Goodwill Industries
780-464-3854 Sherwood Park
780-944-1041 Edmonton

TRANSPORTATION

Drive Happiness
780-424-5438

**The Little Things
Seniors Transport**
780-796-2140

Taxi Services:
Apple Taxi, Fort Saskatchewan
780-803-3389

Flat Rate Taxi, Morinville
587-879-2104

Gibbons Taxi
780-964-0001

Taxi on Time, Fort Saskatchewan
780-919-2475

OTHER

Caregivers Alberta
1-877-453-5088
www.caregiversalberta.ca

Legal Aid Alberta
1-866-845-3425

**Redwater FCSS (Family &
Community Support Services)** ★
780-942-4101

Sturgeon Community Outreach
780-939-8331



★ Denotes services in Redwater

Visit the Town of Redwater website at www.redwater.ca

Click the myAlbertaSupports.ca online tool
Call 1-877-644-9992 or 780-644-9992 in Edmonton
Come in to an Alberta Supports Centre

Find and apply for benefits and services for:

- Children and Youth
- Seniors
- Income Support
- Work or Training
- Disabilities
- Abuse and Bullying
- Family Violence
- Homelessness
- Making Life Decisions
- And more...

Information and supports for social-based services offered by the Government of Alberta

Alberta Government

November 2023



Crisis & Information Contact Guide



Town of Redwater Community Services Office
Pembina Place, Second Floor
4944 - 53 Street
780-942-4101
www.redwater.ca