

## EMERGENCY SERVICES

### FOR EMERGENCY, CALL 911

#### RCMP (Non-Emergency) ✨

780-942-3600 Complaints 24/7  
780-942-3607 Detachment

#### Victim Services ✨

780-942-3704

## ADULT MENTAL HEALTH

#### Canadian Mental Health Association

780-482-4636 24/7

#### Canadian Mental Health Association Suicide/Distress Line

780-482-4357 (HELP) 24/7

#### Adult Mental Health Crisis Line

780-342-7777 24/7

#### Alberta Health Services Mental Health Help Line

1-877-303-2642 24/7

#### Rural Distress Line

Crisis Support Centre Edmonton  
1-800-232-7288

Alberta Mental Health Services  
Fort Saskatchewan 780-342-2388  
Morinville 780-342-7600 24/7  
St. Albert 780-342-1410

Fort Saskatchewan FCSS  
Counselling Services  
780-992-6267 or 1-866-992-6267

Alberta Heartland Primary  
Care Network (PCN)  
780-997-0046  
www.albertaheartlandpcn.com

## ADDICTIONS

AHS Addictions Counselling  
780-427-2736

Al-Anon Information Services  
1-888-322-6902

Addiction and Mental Health Access ✨  
780-424-2424 24/7

Support Groups:  
Addiction Help Line  
1-866-332-2322

Alcoholics Anonymous ✨  
780-424-5900

Narcotics Anonymous  
1-855-421-4429

Gamblers Anonymous  
780-463-0892

## ABUSE/FAMILY VIOLENCE

Family Violence Crisis Line  
780-310-1818

Families First Society - Family  
Violence Prevention Program  
780-998-5595 Ext 222

Jessica Martel Memorial Foundation  
Outreach Worker  
587-879-6125 (Call or text)

Jessie's House Crisis Line/Shelter  
1-866-939-2850

SAFFRON Sexual Assault Centre  
780-444-0900

Sexual Assault Centre  
780-423-4102

A Safe Place Women's Shelter  
780-464-7233 24/7

Child Abuse Hotline  
1-800-387-5437 24/7

Bullying Helpline  
1-888-456-2323

Kids Help Phone  
1-800-668-6868 or text 686868

Elder Abuse Helpline  
780-454-8888 24/7

Protection for Persons in Care  
Reporting Line  
1-888-357-9339

Victim Services ✨  
780-942-3704

## CHILDREN AND YOUTH

Kids Help Phone  
1-800-668-6868 or text 686868

Bullying Helpline  
1-888-456-2323

Child Abuse Hotline  
1-800-387-5437 24/7

Children's Mental Health Crisis Line  
Monday-Friday: 8:00am-10:45pm  
Weekends and Statutory Holidays:  
10:00am-10:45pm  
780-427-4491

Alberta Health Services  
Child and Adolescent Intake  
Monday-Friday 8:15am-4:30pm  
780-342-2701 Northgate Clinic

Child Protective Emergencies  
1-800-387-5437 24/7

## SENIORS

Elder Abuse Helpline  
780-454-8888

Protection for Persons in Care  
Reporting Line  
1-888-357-9339

AHS Community Care Services  
Referrals to Home Care  
780-496-1300 24/7

Seniors Advisory Council  
780-422-2321

Diamond Spring Lodge/Golden Villa ✨  
780-942-4553

Homeland Housing  
780-939-5116

Alberta Aids to Daily Living  
780-427-0731

Alberta Seniors Benefits  
780-644-9992

Residential Access Modification  
780-427-5760

CPP, OAS, GIS Allowance  
1-800-277-9914

Office of the Public Guardian  
780-427-0017

Office of the Public Trustee  
780-427-2744

Seniors Advocate  
1-844-644-0682

## FINANCIAL SUPPORTS

Alberta Income Support  
Emergency Help (Basic Needs)  
1-866-644-5135 24/7

Alberta Supports Contact Centre:  
Financial, Child Care, Disability,  
Seniors, Emergency, and Health  
Supports; Employment and Training  
780-644-9992 or 1-877-644-9992

Assured Income for the  
Severely Handicapped (AISH)  
780-939-1239

Credit Counselling of Alberta  
1-888-527-8999

✨ Denotes services in Redwater

Volunteer Income Tax Program ✨  
780-942-4101

Money Mentors  
1-888-294-0076

Salvation Army  
403-410-1115

Revenue Canada:  
Individual Tax Inquiries  
1-800-959-8281

GST Inquiries  
1-800-959-1953

## NEW CANADIANS

Edmonton Immigration Service  
Association (EISA)  
780-474-8445

Employment, Immigration and  
Industry  
780-392-2935

Human Rights Commission  
780-427-7661

## HOSPITAL/MEDICAL

Redwater Health Centre ✨  
780-942-3932

Redwater Public Health Clinic ✨  
780-942-6615

Alberta Heartland Primary Health  
Care (PCN) ✨  
780-997-0046  
www.albertaheartlandpcn.com

Health Link  
811 24/7

## HOUSING

Alberta Works  
Affordable Housing  
780-422-0122

Emergency Shelters (Edmonton):  
Women's Emergency  
Accommodation Center  
780-423-5302

Hope Mission  
780-422-2018

Youth Empowerment and Support  
Services (YESS)  
780-468-7070

WIN House  
(Women's Shelter - Fleeing  
Violence)  
780-479-0058



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## FOOD

**Redwater Fellowship of Churches  
Food Bank** ★  
780-942-2061

**Heart to Home Meals**  
780-666-2336

**Meals on Wheels**  
780-923-2374

**WECAN Food Baskets**  
780-998-5595 Fort Saskatchewan  
780-923-2374 Gibbons

## CLOTHING AND FURNITURE

**Sue's Treasures** ★  
780-942-2877

**Noreen's Attic** ★  
780-580-2499

**Twice But Nice**  
780-992-0072 Fort Saskatchewan

**Salvation Army Thrift Store**  
780-416-1303 Sherwood Park

**Goodwill Industries**  
780-464-3854 Sherwood Park  
780-944-1041 Edmonton

## TRANSPORTATION

**Drive Happiness**  
780-424-5438

**The Little Things  
Seniors Transport**  
780-796-2140

**Taxi Services:  
Flat Rate Taxi, Morinville**  
587-879-2104

**Fort Taxi, Fort Saskatchewan**  
780-998-9446

**Taxi on Time, Fort Saskatchewan**  
780-919-2475

**Apple Taxi, Fort Saskatchewan**  
780-803-3389

## OTHER

**Caregivers Alberta**  
1-877-453-5088  
[www.caregiversalberta.ca](http://www.caregiversalberta.ca)

**Legal Aid Alberta**  
1-866-845-3425

**Redwater FCSS (Family &  
Community Support Services)** ★  
780-942-4101

**Sturgeon Community Outreach**  
780-939-8331



★ Denotes services in Redwater

Visit the Town of Redwater website at [www.redwater.ca](http://www.redwater.ca)

## Alberta SUPPORTS Connecting You To Services

click.call.come in.

*Get connected to a broad range of  
supports, information, and resources  
for children, youth, adults and seniors.*

### Contact us today

click [myAlbertaSupports.ca](http://myAlbertaSupports.ca)  
call 1-877-644-9992 or 780-644-9992  
come in to an Alberta Supports Centre

- Disability Supports
- Seniors Supports
- Emergency Supports
- Income Supports
- Health Supports
- Employment and Training
- Housing and Homelessness Supports
- Guardianship and Trusteeship
- Abuse and Bullying Prevention
- Parenting Resources



Information and supports for social-based services offered by the Government of Alberta

Alberta Government



# Crisis & Information Contact Guide



**Town of Redwater Community Services Office**  
Pembina Place, Second Floor  
4944 - 53 Street  
780-942-4101  
[www.redwater.ca](http://www.redwater.ca)